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N EMPLOYEES BERAL CREDIT UNION



always close to home

2019
annual
meeting

#### **L&N FEDERAL CREDIT UNION BOARD OF DIRECTORS**

Roscoe W. Davis Chairman

Claude Simpson Vice Chairman

Beniamin H. Barnes Board Member

> Jim Goetz **Board Member**

**Gary Lord** Board Member

Jim Macpherson **Board Member** 

**Darlene Mooney Board Member** 

#### SUPERVISORY COMMITTEE

**Thomas Heuke** Chairman

**Tyrone Green** Secretary

> **Ron Hennig** Member

**Brian Stephenson** Member

#### **AUDIT COMMITTEE**

**Jim Revoir** Member



## The L&N Connection

#### on our cover

#### Celebrating 65 Years!

Our cover features a picture of the construction site of our first stand alone building, which was located on Heywood Avenue in Louisville, KY.

The L&N Federal Credit Union began in March, 1954 with a group of workers from the L&N Railroad in Louisville, KY.

Today, we serve over 90,000 members and have over \$1.2 Billion in Assets.



#### **LOUISVILLE AREA LOCATIONS**

**SOUTHERN PARKWAY** 4700 Southern Parkway Louisville, KY 40214 DOWNTOWN 200 West Chestnut Street Louisville, KY 40202 McMAHAN 3099E Breckenridge Lane Suite 109 Louisville, KY 40220

9201 Smyrna Parkwa Louisville, KY 40229 **DIXIE** 7412 Dixie Highway Louisville, KY 40258

OLD BROWNSBORO CROSSINGS 9731 Von Allmen Ct. Louisville, KY 40241

**CRESTWOOD** 6501 Veterans Memorial Pkwy Crestwood, KY 40014

**MIDDLETOWN** 

**JEFFERSONTOWN** ouisville, KY 40299 JEFFERSONVILLE INDIANA

1450 Veterans Pkwy Suite 100 Jeffersonville, IN 47130 MT. WASHINGTON 129 Davis Drive Mt. Washington, KY 40047

#### **SEKY AREA LOCATIONS**

Gap Pkwy Corbin, KY 40701 LONDON DOWNTOWN WILLIAMSBURG 101 Spring Street London, KY 40741

LONDON SOUTH 120 Wendon Way London, KY 40741

2599 US HWY 27S Light 16A Somerset, KY 42501 589 Hwy. 92 West Williamsburg, KY 40769

#### **NKY AREA LOCATIONS**

822 Donaldson High Erlanger, KY 41018

3450 Valley Plaza Pkwy Fort Wright, KY 41017

#### **Privacy** Statement

In recognition of our members' expectation of privacy, L&N Federal Credit Union has adopted the following privacy statement.

We restrict access to nonpublic personal information about you to those employees who need to know that information to provide products and services to you. We maintain physical, electronic, and procedural safeguards that comply with Federal standards to guard your nonpublic personal information.

We may disclose some or all of the information we collect to service providers, such as credit reporting agencies, check printers or marketing services that perform a service on our behalf. We may also disclose information about you under other circumstances permitted by law.





(502)368-5858 • (800)292-2905 • www.LNFCU.com

## <u>sparechange</u>

#### 2019 Holiday Hours All Branches Closed:

**Easter Sunday -** Sunday, April 21st **Memorial Day -** Monday, May 27th **Independence Day -** Thursday, July 4th **Labor Day -** Monday, September 2nd Columbus Day - Monday, October 14th Veterans Day - Monday, November 11th

Thanksgiving

Thursday, November 28th - All Branches Closed

Friday, November 29th

- Traditional Branches Open 9am-1pm
- Walmart Branches Open 10am-2pm
  Williamsburg Walmart Open 9am-1pm

#### Christmas

Tuesday, December 24th

- Traditional Branches Open 9am-1pm Walmart Branches Open 10am-2pm Williamsburg Walmart Open 9am-1pm

Wednesday, December 25th - All Branches Closed

**Best Places** to Work in Kentucky Winner!

L&N Federal Credit Union is pleased to announce that we were recognized as a "Best Places To Work" company for the fourth year in a row!

We are proud of our dedicated team and will always strive to provide a caring and generous environment so they can continue providing superior service to our members.



The Best Places to Work in Kentucky is a statewide program managed by the Chamber of Commerce and Best Companies Group

## Forbes2018

## BEST-IN-STATE CREDIT UNIONS

In 2018, L&N was recognized as a Best-In State Credit Union by Forbes. L&N ranked as a top three credit union in Kentucky.

Credit unions were rated by members on overall recommendations and satisfaction, as well as trust, terms and conditions, branch services, digital services and financial advice.

We take great pride in the relationships we have with our members and it shows with this recognition.



#### **Liberty Mutual Offers** Discounted Rates to **L&N Members**

For more information, contact:

#### **Gail Dickman**

500 Meijer Drive, Suite 207 Florence, KY 41042 859.594.6691

#### **Jessica Brown Smith**

101 Bullitt Lane, Suite #105 Louisville, KY 40222 502.710.0548 1.888.824.6955

www.libertymutual.com

## From the



Gary Lord

2018 was another successful year for your credit union. Assets, loans and deposits all increased measurably. In addition to solid financial performance, we continued to upgrade our branch network by remodeling 3 branch locations (McMahan, Downtown Louisville and Southern Parkway) to better serve our members. In 2019, we will remodel our London Downtown and Erlanger branches. We will also add two new branches; one located in the Stonybrook Shopping Center on South Hurstbourne Parkway in Louisville, Kentucky, and the other at Lafayette Commons on Charlestown Road in New Albany, Indiana.

CEO Efforts continued to be placed on quality of service. We continued our member surveys in 2018, with excellent results. 100% of members surveyed indicated they would definitely recommend L&N to family and friends for their financial services. We also surveyed members who closed a mortgage loan with us in 2018. We are pleased to share that 100% of these members reported an exceptional experience, in all areas of the mortgage process.

As we celebrate the credit union's 65th anniversary, we reflect upon our charter members and the first group of volunteers. Their vision and dedication set us onto a path that has lasted over 6 decades. Over the past 65 years, the credit union has helped generations of families with the purchase of their first home, a dream car, and much more. This is summed up in the credit union's mission statement: "Building Permanent Relationships". This is what L&N strives for each and every day – building a lasting relationship of trust.

I would like to announce that after 30 years with the credit union, including the past 11 years as CEO/President, I am retiring. It has been a pleasure to serve you and to work with the dedicated employees of our credit union. I would like to thank our Board of Directors, our staff, but mainly you – the member – for making L&N a great place to work and have a career.

Sincerely,

Hany Lond

### Relationships That Mean BUSINESS!



At L&N, we work closely with our members to build relationships to better understand your business needs and goals.

#### L&N has extensive experience in:

- Real estate loans for commercial investment properties
- Owner occupied commercial properties
- Single and multi-family investment properties
- Not-for-profit entities

We offer both Term Loans and Lines of Credit to meet the borrower's unique needs.

We encourage you to take a look at our competitive lending options to find increased value, savings and convenience for your business.

If you are seeking to purchase or refinance business real estate and would like to talk with one of our experienced lenders, please call:

**L&N Business Services Department** (502) 368-5858 / (800) 292-2905



**Amy Brown**VP Commercial Lending
(502) 315-8148
amy.brown@LNFCU.com



## The 5/5 Mortgage

- Up to 100% Financing Rate adjusts once
- No Closing Costs
- No PMI
- every 5 years
- Competitive Rates

20, 25 & 30 Year Terms Available

## The 15/15 Mortgage

- Up to 95% Financing
- Rate locked in for 15 years
- No PMI Competitive Rates

30 Year Term Available



The 5/5 ARM rate adjusts every 5 years and the 15/15 ARM rate adjusts after 15 years. Ask for details. Approval based on credit qualifications. Terms of the programs are subject to change. NMLS#531738

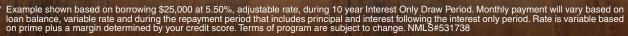
# Get Your PROJECT Started!

With a Home Equity Loan from L&N!

Borrow \$25,000 for \$125 Per Month!\*

For more information on our **Home Equity Line of Credit** programs, contact our **Real Estate Department**at (800) 292-2905 or (502) 368-5858.







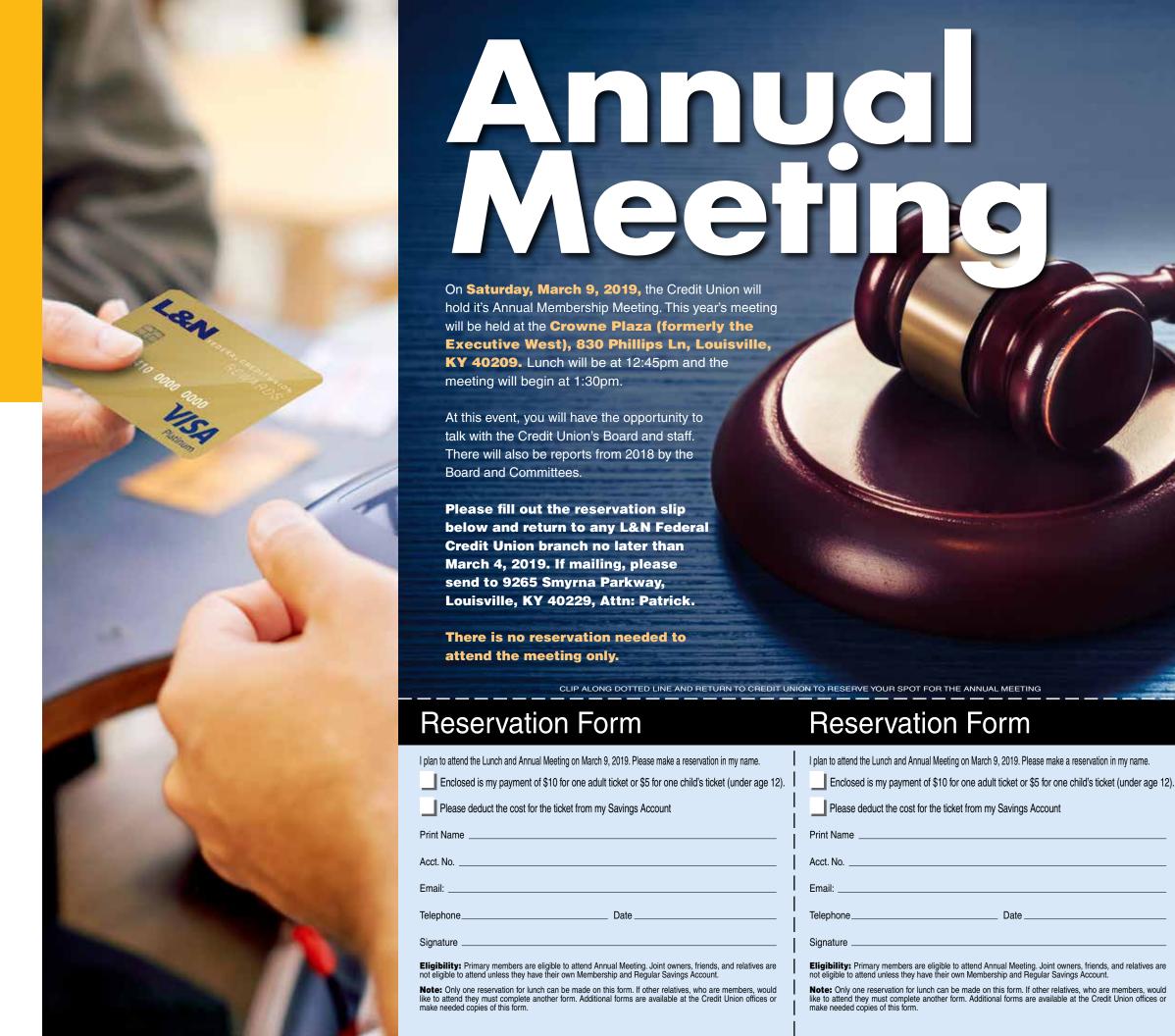
# Get the Credit Card You Deserve!

## L&N VISA® Platinum Rewards Card

- Rates are variable based on prime rate plus a margin determined by your credit score.
- 0% Introductory APR for 6 months on new accounts for purchases and balance transfers.\*
- Earn \$50 cash back for \$1,000 in purchases in the first 90 days.\*
- 5% on gas purchases, 1% on all other purchases.
- Balance Transfer Fee 3% or \$10, whichever is greater.
- Cash Advance Fee 4% or \$10, whichever is greater.
- Annual Fee \$0

To find out about our other credit card offers or to apply, contact us today at 502.368.5858 or 800.292.2905 or visit www.LNFCU.com

\* Introductory APR and promotional offers are subject to change. Balance transfer fee is 3% or \$10, whichever is greater. Rates are variable based on prime rate plus a margin determined by your credit score. For current rates, terms, fees and conditions visit www.LNFCU.com



# Relationships

#### FRANK H. MOORE Memorial Scholarship



This scholarship was established as a memorial to Frank H. Moore, former manager of L&N Federal Credit Union and to recognize and honor students based on leadership and citizenship, without regard to financial

need. Frank H. Moore was General Manager of L&N Federal Credit Union from 1969-1986. He passed away at age 52 on October 5, 1986. He succumbed to pneumonia while battling cancer. Frank had a very distinguished career in the credit union movement. His involvement spanned across local, state, and national levels. In 1981, he received the highest honor bestowed by the Kentucky Credit Union League when he was awarded the Steve Brody Memorial Award for outstanding credit union service.

#### **Eligibility**

This scholarship is open to all L&N Federal Credit Union members and/or daughters and sons of members. The student must be enrolled, or plan to enroll, in the current year in undergraduate study leading to a traditional bachelor's degree and maintain a 2.5 GPA.

Eligible children include the member's unmarried children; natural or legally adopted or step children. Eligibility also extends to any child principally dependent on the member for maintenance and support. When not in attendance at school, the child must reside permanently in the member's household in what generally is considered a parent/child relationship.

This scholarship is based on the following:

- 1. Achievements (11 points)
- 2. School recommendations (11 points)
- 3. Strong leadership qualities (26 points)
- 4. Significant involvement in school (26 points)
- 5. Significant involvement in the community (26 points)

Recipients of the scholarship will be selected by an impartial Scholarship Selection Committee.



#### When to Apply

Interested students must apply between January 1-March 31, 2019. (Must be postmarked by March 31)

#### **Amount of Award**

We will choose 2 recipients (One winner will be chosen from the Southeast KY Region and one winner will be chosen from the Louisville/NKY Region). The amount of the scholarship is \$2500 annually or \$1250 per semester; renewable, providing the student maintains a 2.5 GPA. The maximum scholarship per student is \$10,000 over a four-year period for undergraduate study.

For an application or questions regarding the scholarship:

Call (502) 515-8322 or email academy@LNFCU.com

## WALKING BACK!

Each year L&N employees, volunteers, members and friends participate in a number of charity walks and fundraising events to benefit charitable organizations throughout the community.

**In 2018,** L&N donated **over \$17,000** to charities such as: Light the Night Walk (for Leukemia Society), F.E.A.T. Walk (to benefit autism research), the Heart Walk, March of Dimes, and The American Cancer Society.

We are pleased to support these great causes and appreciate everyone who helped make them a success!







In Loving Memory of George W. Davis January 8th, 1935 - October 25th, 2018

It is with sadness that we inform you of the passing of Mr. George Davis. George was a member of our credit union, since it was founded in 1954. He was also a dedicated credit union volunteer, serving L&N for over 20 years. George served on the Supervisory Committee from 1998-2001 and on the Board of Directors from March, 2002 to October, 2018, where he was serving in the role of Treasurer.

In addition to his volunteer time at the credit union he also served our country honorably in the United States Army, and was a dedicated husband and father. George was very proud of the growth the credit union has had over the years and he always had the best interest of the employees and members at heart. Our heartfelt condolences go out to his family and friends.

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